



Provider Overview

Viewing Referrals

The referrals will display with an option to filter by:

- Service
- Requirements
- Age Group
- Zip Code

You can also Sort by:

- Date Approved
- Respond by Date

Home > Cases > Search

Sort By:

Date Approved Respond By

Filter By Service:

Show All Services

Filter on Requirements:

Filter By Age:

Show All Age Groups

Filter by Zip Code:

Filter

Only Show Certified Services

Referrals: 3

Reference #: 29
Homemaker Personal Care (HPC)

Reference #: 30
New Housing Arrangement (Congregate)

Reference #: 33
Non-Medical Transportation (NMT)

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Color Coding

Immediate Attention

- Referrals shaded **RED** indicate that services are needed immediately to address a health/safety risk.

Non-Certified Services

- Referrals shaded **AMBER** indicate that the provider is not marked as certified for this referral.

Reference #: 1166 Non-Medical Transportation (NMT)	Respond By: 7/21/2022	↶
 		
Reference #: 1172 Homemaker Personal Care (HPC)	Respond By: 7/31/2022	↶
		
Reference #: 1173 Homemaker Personal Care (HPC)	Respond By: 8/1/2022	↶
  		
Reference #: 1175 Homemaker Personal Care (HPC)	Respond By: 8/3/2022	↶
 		

Icons

- Referrals can have one or more icons to highlight special conditions.



The icon indicates special communication needs.



The wheelchair icon indicates that the person seeking services has accessibility requirements.



The bus icon indicates the person will need a modified vehicle.



The graduation cap indicates that the person is a transition student – currently in high school and planning to graduate within the next year.



The house icon indicates the person is looking for a new living arrangement.



The paperclip icon indicates the referral has a file attachment

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Items to Note

- Referrals are posted on the website with the NEWEST referrals on top.
- Each referral is for a single service type.

Reference #: 1173 Homemaker Personal Care (HPC)	Respond By: 8/1/2022	↶
Reference #: 1175 Homemaker Personal Care (HPC)	Respond By: 8/3/2022	↶
Reference #: 1176 Homemaker Personal Care (HPC)	Respond By: 7/25/2022	↶

The Referral

- Referrals will look different and have different fields showing based on the service type of the referral.
- If interested in providing services, click on the I'm Interested button.

REFERRAL CASE DETAILS

SSA Information: [Redacted]

Respond By: 8/1/2022

Referral Selection: Homemaker Personal Care (HPC)

INDIVIDUAL INFORMATION

SSA Name and Phone Number: [Redacted]

Age: 26

Gender: Female

City: [Redacted]

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Response Form

- Enter the date you can provide services.
- The comment section is the **BEST PLACE** to provide specific information that will be shared with the individual about **YOU** and the services you can provide.

Print Respond to Request

How soon can you provide service? *

mm/dd/yyyy

Comment

REFERRAL CASE DETAILS

SSA Information

Respond By:

8/3/2022

Responses to Referrals

- The family will interview the providers and decide which provider(s) they want to interview.
- Providers will be contacted by the SSA directly.
- If you were not selected to provide services, you will still be contacted by the Care Choice Tool.

Print Respond to Request

How soon can you provide service? *

mm/dd/yyyy

Comment

REFERRAL CASE DETAILS

SSA Information

Respond By:

8/3/2022

Care Choice – Provider User Overview

My Account

- Allows you to change:
 - First name
 - Last name
 - Contact number
 - Password

EDIT PROVIDER@CARECHOICETOOL.COM

[Update](#) [Return Home](#)

USER DETAILS

Role ▼ Provider

Provider 1st Choice Family Services

User Name ▼ provider@carechoicetool.com

First Name ▼ John

Last Name ▼ Smith

Contact Number ###-###-####

PASSWORD

[Change Password](#) [Generate Password](#)

Password

Confirm Password