

FAMILY SUPPORT SERVICES

FAQ

-If I have question about the process and the paperwork for the new FSS program, who should I call?

Question about the how to complete the new voucher forms, any verification of need documentation, or any related processing questions, can be addressed by contacting either Janel Lee (937-562-6510) or Sandy Schutte (513-559-6800).

-What if I did not receive the letter about the new FSS Program?

If you did not receive the letter and the new paperwork please contact your either your SSA or Janel Lee for a New Applicant Form. The form will be reviewed and then forwarded to the Southwestern Ohio Council of Governments.

-What is covered under FSS?

Refer to the Greene County Family Support Guideline to see a list of available services. If you have not yet received this document, you can locate it on Greene County Board of DD's website greenedd.org In the Family Support Services section.

-What is the amount of available funds per year?

\$800.00 per eligible individual.

-What if I run out of my \$800.00 dollars before the year is over and still have a need for services.

The individual or guardian may request the County Board of DD conduct an assessment. The assessment will determine if they have an immediate or ongoing health and safety need that qualifies for additional supports through another funding source. (Note: other available funding sources do not cover the cost of therapies)

-Can I request an assessment before I have used my Family Support Services allocation?

Referrals for an assessment can be made once Family Support Services funds are utilized or you are approaching the annual limit.

-If I have been receiving FSS funds for therapy do I need a new prescription for the new program?

No new prescription is needed. We can used the one currently on file.

-If I currently receive services though a waiver, can I still use Family Support Services?

Yes if the services are not covered by your waiver.

-In the past, I received funds to go to a summer camp. Does that come out of my \$800.00?

No, individuals who qualify for the summer camp program do not have to use their Family Support Services funds. The Summer Camp Program runs June, July, and August and is designed to assist eligible individuals in attending organized community programs.