

# The Medicaid Billing System



Ohio.gov | DODD

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## Welcome to the Ohio Department of Developmental Disabilities



Ohio | Department of  
Developmental Disabilities

[Provider Search](#)[Abuser Registry](#)[Report Fraud](#)[Report Abuse](#)

**To log in to the  
Medicaid Billing  
System [eMBS], go to  
our main webpage @  
dodd.ohio.gov, and  
click on the gold key.**



**NEW!**



people with developmental  
disabilities and their families.





DODD.Ohio.gov

Service Definitions

Rules + Laws

Forms

FAQs

Support Center

Contact Us



Department of  
Developmental Disabilities

Search this site...



Individuals & Families



Providers



County Boards



Find it Fast

Resources for those younger than 22

Resources for those 22 and Over

**Welcome to DODD Gateway**

Department of Developmental Disabilities

Glossary



## Login for County Boards, Providers, and DODD Central Office

**Please do not bookmark this page or add this page to your favorites. This page will not work as a bookmark or a favorite.**

Type your user name and password.

User name:

Password:

[Back to Portal](#)

[Forgot Password](#)

[Logout](#)


Hello Kevin M Bracken. You have 0 new notifications and 0 new announcements.

[View All](#)

Select Application

- BIRReports
- CRN
- DRA
- eMBS**
- IDS
- MAC
- MSS
- PAWS2
- PCS\_Web
- PCW
- REG
- UDS
- WMS2

[Load Application](#)[Glossary](#)

Logout  Hello Kevin M Bracken. You have 0 new notifications and 0 new announcements.

View All

eMBS

Select Application

eMBS

Load Application

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Home

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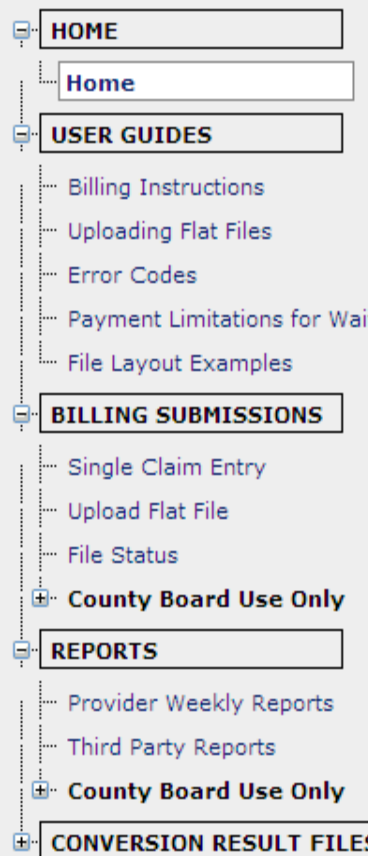
ADMINISTRATION

Continue To MBS

CLICK CONTINUE TO MEDICAID BILLING SYSTEM (MBS)

Glossary





**‘USER GUIDES’** has information about submitting claims

**‘BILLING SUBMISSIONS’** is where you will go to submit claims, either by uploading a flat file or using Single Claim Entry. File Status will show you the processing status of files received by DODD. To view the results of the claims processing, you will use the REPORTS link

**‘REPORTS’** is where you will go to view your billing, error, reimbursed, and invoiced reports, as well as where you can check for third party liability.

**‘CONVERSION RESULT FILES’** has archived information about 837 files, a type of file no longer in use by DODD. You will not be using this link.

CLICK TOOLS and then, "Internet Options", then under browsing history: click Settings button On "Temporary Internet Files and History Settings" screen, Check for Newer Versions of Stored Pages should be set to "Every Time I Visit the webpage"

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Uploading Flat Files

Error Codes

Payment Limitations for Waiver Services

File Layout Examples

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County Board Use Only

REPORTS

Provider Weekly Reports

Third Party Reports

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CONVERSION RESULT FILES

Continue To MBS

## CLICK CONTINUE TO MEDICAID BILLING SYSTEM (MBS)

### ATTENTION PROVIDERS:

#### \*\*\*\*\*ANNOUNCEMENT ABOUT INTERNET EXPLORER 8.0\*\*\*\*\*

Symptom: The default install of Internet Explorer 8.0 will cause your machine to not allow uploads to Internet sites (Sites accessible on the world wide web, such as DODD Web Portal <https://odmrdd.state.oh.us/apps>). After Browsing for the local file by clicking on BROWSE and then choosing upload a message of "You cannot upload a file starting with the character []. File Not Uploaded!"

Resolution: In your Internet Browser, under TOOLS ---> INTERNET OPTIONS ---> and then the SECURITY TAB (2nd tab over)

1. With INTERNET selected (AT THE TOP under "select a zone to view, or change settings")
2. Navigate to the bottom of this tab and under "Security Level for this Zone" you should notice a slider that is defaulted to Medium-High, Drag this slider down to MEDIUM

This will enable the BROWSE button under the UPLOAD links (Upload Flat File, Upload 837 (Prod), etc.) to allow your Internet Browser to physically transmit the file stored locally on your machine through your Internet Browser to DODD through the MBS Application.

In your Internet Browser (Internet Explorer), in the menu options at the top... Click TOOLS and then, "Internet Options", then under Browsing history: click Settings button On "Temporary Internet Files and History Settings" screen, Check for Newer Versions of Stored Pages should be set to "Every Time I Visit the webpage"



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USER GUIDES

BILLING SUBMISSIONS

Single Claim Entry

Upload Flat File

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Print Screen

## SINGLE CLAIM ENTRY :

\* indicates required field

Today's Date : 8/15/2012 Help

Contract Number (7 Numbers) : Help \*

Medicaid Recipient Number : Help \*

Recipient First Initial : Help \*

Recipient Last Name (First 5 Letters) : Help \*

Date Of Service (mm/dd/yyyy) : Month \* / Day \* / Year \* Help

Service Code : Help \*

Units Of Service Delivered : Help \*

Group Size : Help

Staff Size : Help

Service County : Select Help \*

Usual Customary Rate \$ : Help \* \*

Other Source Code : Help

Other Source Amount \$ : Help

Contractor Reference Number (Optional) : Help

Clear Form

Submit Claim

**Contract number: Your 7 digit contract number**

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## SINGLE CLAIM ENTRY :

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Today's Date : 8/15/2012 Help

Contract Number (7 Numbers) : Help \*

Medicaid Recipient Number :

Recipient First Initial : Help \*

Recipient Last Name (First 5 Letters) : Hel

Date Of Service (mm/dd/yyyy) : Month

Service Code : Help

Units Of Service Delivered : Help \*

Group Size : Help

Staff Size : Help

Service County : Select Help \*

Usual Customary Rate \$ : Help \* \*

Other Source Code : Help

Other Source Amount \$ : Help

Contractor Reference Number (Optional) : Help

Clear Form

Submit Claim

Medicaid Recipient Number;

Recipient First Initial;

Recipient Last Name:

are all based on the individual you provided service

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## SINGLE CLAIM ENTRY :

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Today's Date : 8/15/2012 Help

Contract Number (7 Numbers) : Help \*

Medicaid Recipient Number : Help \*

Recipient First Initial : Help \*

Recipient Last Name (First 5 Letters) : Help \*

Date Of Service (mm/dd/yyyy) : Month \* / Day \* / Year \* Help

Service Code :

Units Of Service Delivered : He

Group Size : Help

Staff Size : Help

Service County : Select Help \*

Usual Customary Rate \$ : Help \* \*

Other Source Code : Help

Other Source Amount \$ : Help

Contractor Reference Number (Optional) : Help

Clear Form

Submit Claim

**Date of Service is the Month,  
Day, and Year that the service  
you're billing was provided**

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Today's Date : 8/15/2012 Help

Contract Number (7 Numbers) : Help \*

Medicaid Recipient Number : Help \*

Recipient First Initial : Help \*

Recipient Last Name (First 5 Letters) : Help \*

Date Of Service (mm/dd/yyyy) : Month \* / Day \* / Year \* Help

Service Code :

Units Of Service Delivered : He

Group Size : Help

Staff Size : Help

Service County : Select

Usual Customary Rate \$ : Help \* \*

Other Source Code : Help

Other Source Amount \$ : Help

Contractor Reference Number (Optional) : Help

Clear Form

Submit Claim

**Service Codes are found in  
service- specific rules available  
on our website**

Service	PAWS Authori zation Code I/O	Billing Code I/O	PAWS Authori zation Code LV1	Billing Code LV1	PAWS Authori zation Code Emerge ncy LV1	Billing Code Emerge ncy LV1
homemaker/personal care (routine) 15 minute unit	A22	APC	F22	FPC	E22	EPC
homemaker/personal care (on-site/on-call) 15 minute unit	A44	AOC	F44	FOC	E44	EOC
homemaker/personal care daily billing unit (I/O only)	ADP	ADP	N/A	N/A	N/A	N/A
transportation/mileage	ATN	ATN	FTN	FTN	ETN	ETN
adult foster care (I/O only) Daily unit	AFO	AFO	N/A	N/A	N/A	N/A
adult family living (I/O only) Daily unit	AFL	AFL	N/A	N/A	N/A	N/A
adult family living (I/O only) 15 minute unit	AFF	AFF	N/A	N/A	N/A	N/A
supported employment-community 15 minute unit	ACO	ACO	FCO	FCO	N/A	N/A
non-medical transportation mileage	A35	ATW	F35	FTW	N/A	N/A
non-medical transportation per-trip	A35	ATB	F35	FTB	N/A	N/A
non-medical transportation taxi/livery	A35	ATT	F35	FTT	N/A	N/A
informal respite (LV1 only)	N/A	N/A	FIN	FIN	N/A	N/A
environmental accessibility adaptations	AVN	AVN	FVN	FVN	EVN	EVN
specialized medical equipment and supplies	AAE	AAE	FAE	FAE	EAE	EAE
nutrition services (I/O only)	ANN	ANN	N/A	N/A	N/A	N/A
home-delivered meals (I/O only)	AMN	AMN	N/A	N/A	N/A	N/A
interpreter services (I/O only)	AIN	AIN	N/A	N/A	N/A	N/A

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Contract Number (7 Numbers) : Help \*

Medicaid Recipient Number : Help \*

Recipient First Initial : Help \*

Recipient Last Name (First 5 Letters) : Help \*

Date Of Service (mm/dd/yyyy) : Month \* / Day \* / Year \* Help

Service Code : Help \*

Units Of Service Delivered :

Group Size : Hi

Staff Size : Hi

Service County : Select Help

Usual Customary Rate \$ : Help \* \*

Other Source Code : Help

Other Source Amount \$ : Help

Contractor Reference Number (Optional) : Help

Clear Form

Submit Claim

**Units of Service Delivered may refer to 15- minute units, daily units, or miles**

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Today's Date : 8/15/2012 Help

Contract Number (7 Numbers) : Help \*

Medicaid Recipient Number : Help \*

Recipient First Initial : Help \*

Recipient Last Name (First 5 Letters) : Help \*

Date Of Service (mm/dd/yyyy) : Month \* / Day \* / Year \* Help

Service Code : Help \*

Units Of Service Delivered : Help \*

Group Size : Hi

Staff Size : Hi

Service County : Select

Usual Customary Rate \$ :

Other Source Code : Hi

Other Source Amount \$ : Help

Contractor Reference Number (Optional) : Help

Clear Form

Submit Claim

**Group size is the number of individuals you are providing services to at the same time. An individual does not need to be on a waiver to count in the group size.**



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## SINGLE CLAIM ENTRY :

\* indicates required field

Today's Date : 8/15/2012 Help

Contract Number (7 Numbers) : Help \*

Medicaid Recipient Number : Help \*

Recipient First Initial : Help \*

Recipient Last Name (First 5 Letters) : Help \*

Date Of Service (mm/dd/yyyy) : Month \* / Day \* / Year \* Help

Service Code : Help \*

Units Of Service Delivered : Help \*

Group Size : Help

Staff Size :

Service County : Sele

Usual Customary Rate \$ :

Other Source Code : Help

Other Source Amount \$ : Help

Contractor Reference Number (Optional) : Help

Clear Form

Submit Claim

**Staff size for an independent provider is  
always '1'.**

[Logout](#)

Hello Kevin Bracken. You have 0 new notifications and 0 new announcements.

[View All](#)**eMBS**

Select Application

eMBS

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## SINGLE CLAIM ENTRY :

\* Indicates required field

Today's Date : 6/22/2012

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Contract Number (7 Numbers) :

[Help \\*](#)

Medicaid Recipient Number :

[Help \\*](#)

Recipient First Initial :

[Help \\*](#)

Recipient Last Name (First 5 Letters) :

[Help \\*](#)

Date Of Service (mm/dd/yyyy) :

Month

\*

/

Day

\*

/

Year

\*

[Help](#)

Service Code :

[Help \\*](#)

Units Of Service Delivered :

[Help \\*](#)

Group Size :

[Help](#)

Staff Size :

[Help](#)

Service County :

Usual Customary Rate \$ :

Other Source Code :

Other Source Amount \$ :

**Service county is the county the service was performed in, and might be different from the county of residence.**

Contractor Reference Number (Optional) :

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## SINGLE CLAIM ENTRY :

\* indicates required field

Today's Date : 8/15/2012 Help

Contract Number (7 Numbers) : Help \*

Medicaid Recipient Number : Help \*

Recipient First Initial : Help \*

Recipient Last Name (First 5 Letters) : Help \*

Date Of Service (mm/dd/yyyy) : Month \* / Day \* / Year \* Help

Service Code : Help \*

Units Of Service Delivered : Help \*

Group Size : Help

Staff Size : Help

Service County : Select Help \*

Usual Customary Rate \$ : Help \*\*

Other Source Code :

Other Source Amount \$ : Help

Contractor Reference Number (Optional) : Help

Clear Form

Submit Claim

**Usual Customary Rate is the rate that you charge for a service**

# Usual Customary Rate

- DODD is required by law to have a mechanism through which providers report their usual and customary rate. This is the purpose of the UCR field in eMBS.
- Your usual customary rate is the rate that you would charge a private-pay individual for the same service you are providing to a Medicaid waiver recipient. You will need to decide what you will charge.
- You will be paid either the maximum rate allowed by Medicaid, or your usual customary rate, depending on which is lower. If you enter a UCR that is lower than the maximum rate, that is what you will be paid.
- The Medicaid maximum rates can be found in service-specific rules available on our website, and may vary according to service county, staff size, and group size.

# Medicaid Maximum Rates

- The maximum rates paid for waiver services are set by Federal guidelines, and can be found in rule 5123:2-9-06 of the Ohio Administrative Code or in other service-specific rules, which are available at the DODD *Rules in Effect* webpage.
- The State of Ohio is divided into 8 Cost of Doing Business categories. The maximum rate is based on the county of service. You will need to find the CoDB category for each county in which you are providing services.
- Having found your CoDB category for your county, you will next check to see the rate of the service(s) you are providing. This is the maximum rate you will be paid. You will decide what your usual customary rate is; however, Medicaid recipients cannot be charged more for their services than non-Medicaid service recipients.
- If you enter a UCR into the Medicaid Billing System that is *lower* than the maximum rate, the lower rate is what you will be paid.

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## SINGLE CLAIM ENTRY :

\* indicates required field

Today's Date : 8/15/2012 Help

Contract Number (7 Numbers) : Help \*

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Recipient Last Name (First 5 Letters) : Help \*

Date Of Service (mm/dd/yyyy) : Month \* / Day \* / Year \* Help

Service Code : Help \*

Units Of Service Delivered : Help \*

Group Size : Help

Staff Size : Help

Service County : Select Help \*

Usual Customary Rate \$ : Help \*\*

Other Source Code :

Other Source Amount \$ :

Contractor Reference Number (Optional) :

Clear Form

Submit Claim

**Other Source Code and Other Source Amount  
will not be used unless you are reporting patient  
liability or third party liability**

**Claim Successfully Submitted. Please note the File Reference Number : 1208150001.**

[Print Screen](#)

### SINGLE CLAIM ENTRY :

\* indicates required field

Today's Date :	<input type="text" value="8/15/2012"/>	<a href="#">Help</a>
Contract Number (7 Numbers) :	<input type="text" value="9999999"/>	<a href="#">Help</a>
Medicaid Recipient Number :	<input type="text" value="999999999999"/>	<a href="#">Help</a>
Recipient First Initial :	<input type="text" value="j"/>	<a href="#">Help</a>
Recipient Last Name (First 5 Letters) :	<input type="text" value="case"/>	<a href="#">Help</a>
Date Of Service (mm/dd/yyyy) :	<input type="text" value="January"/> / <input type="text" value="Day"/> * / <input type="text" value="2012"/>	<a href="#">Help</a>
Service Code :	<input type="text" value="apc"/>	<a href="#">Help</a>
Units Of Service Delivered :	<input type="text"/>	<a href="#">Help</a> *
Group Size :	<input type="text"/>	<a href="#">Help</a>
Staff Size :	<input type="text"/>	<a href="#">Help</a>
Service County :	<input type="text" value="DARKE 19"/>	<a href="#">Help</a>
Usual Customary Rate \$ :	<input type="text"/> . <input type="text"/>	<a href="#">Help</a> * *
Other Source Code :	<input type="text"/>	<a href="#">Help</a>
Other Source Amount \$ :	<input type="text"/> . <input type="text"/>	<a href="#">Help</a>
Contractor Reference Number (Optional) :	<input type="text"/>	<a href="#">Help</a>

After you hit 'submit claim', much of the information you entered remains.

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